

Unbundled services - findings from our law firm pilot

13 September 2022

Unbundling is when tasks that make up a legal service are taken on by the client rather than the law firm completing the whole process. For example, the client might complete some forms themselves or attend a court hearing without representation.

We recently ran a six-month unbundling pilot in family law to help us understand the potential benefits, disadvantages and risks, as well as the barriers firms face in offering unbundled services.

[Download slides as PPT \(PPT 4 pages, 179KB\).](#)

[\[https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pptx?version=4a6005\]](https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pptx?version=4a6005)

[Download slides as PDF \(PDF 4 pages, 127KB\).](#)

[\[https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pdf?version=4a6005\]](https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pdf?version=4a6005)

[\[https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pptx?version=4a6005\]](https://update.sra.org.uk/globalassets/documents/sra/news/events/2022/unbundled-services--findings-from-our-law-firm-pilot.pptx?version=4a6005)