



## Make a complaint about the SRA

English [Cymraeg](https://update.sra.org.uk/sra/complaints-service/cymraeg/gwneud-cwyn-am-yr-awdurdod-rheolei-cyfreithwyr/) [<https://update.sra.org.uk/sra/complaints-service/cymraeg/gwneud-cwyn-am-yr-awdurdod-rheolei-cyfreithwyr/>]

Do not use this form for complaints about solicitors. This form is for you to tell us about complaints about our service. For complaints about solicitors please read [Reporting an individual or firm](https://update.sra.org.uk/consumers/problems/report-solicitor/) [<https://update.sra.org.uk/consumers/problems/report-solicitor/>].

To make a [complaint about our service](https://update.sra.org.uk/sra/complaints-service/) [<https://update.sra.org.uk/sra/complaints-service/>], please complete this form. When you've finished, click **Submit complaint**.

Please note that you can't save your work in this form, or return to it later to submit it.

Therefore, if you need some time to compose your complaint, please download [our complaints form \(DOC 2 pages, 239K\)](https://update.sra.org.uk/globalassets/documents/sra/complaints/sra-complain-form.docx) [<https://update.sra.org.uk/globalassets/documents/sra/complaints/sra-complain-form.docx>], complete it in MS Word, and send it to us by email or post. Our downloadable form includes submission instructions.

For a copy of our complaints form in large print or Braille, please [email the complaints team](https://update.sra.org.uk/home/contact-us/) [<https://update.sra.org.uk/home/contact-us/>] or [call the Contact Centre](https://update.sra.org.uk/home/contact-us/) [<https://update.sra.org.uk/home/contact-us/>].

If you know what you want to complain about, and don't need much time to compose your complaint, please use the form below.

## Complaints form

### Form submitted successfully

You should receive an email confirming receipt.

Name

Address 1

Address 2

Address 3

City

Postcode

Telephone

Email

If you have a disability, do you require any assistance or adjustments in making this complaint?

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Please confirm the name of the person and/or the department you have been dealing with at the SRA (and your case reference number if you

have one).

Please set out your complaint in detail explaining what aspect of our

service you are dissatisfied with and why.

To help us resolve matters to your satisfaction, please set out what you are hoping to achieve as a result of this complaint.

Word verification

